



Diversity

Representation Inclusion Validation





PRFest (2020) hosted a session centred around diversity, equality and inclusion in public relations, collaboratively developed with Rax Lakhani and Kuldeep Mehmi, where the DRIVEN framework was launched. (Kudos to Rax who came up with the original DRIVE pillars). Attendees from across the world brainstormed solutions to the challenges the PR industry faces, under each of the six pillars.

Out of the responses, the pledge was written and designed in an easy-to-read format and a diverse range of PR professionals were consulted both for feedback and a critical eye. DRIVEN is about creating a roadmap for leaders (and individuals) to support behavioural change. Not being too prescriptive means it can live and breathe. We've created something which, given pledges you make, can be measured annually. There will be other initiatives, training and sharing in the industry too, and you should get involved. We need wide-spread change.

Please include your teams and your stakeholders in your conversations around how and why your organisation is changing. It's important everyone is involved and is brought along. This takes time. Don't rush it. Get it right and ask if you need support.

I'm pleased to share this new, free resource and guide with you. Feel free to adapt it to suit your business but please do not take away the purpose (I know, for example, freelancers won't have the same pledge as agencies). Then you should commit to it by adopting it and publicly sharing your commitment with all your stakeholders. There's a page for you to complete your goals and deadlines.

It would be a great idea to get your whole team to sign the page so they are invested and committed.

I don't imagine this will be the last revision of this resource...; o)

Please commit. Please do better. Help be the change we all want to see.

Best wishes,

Laura Sutherland FCIPR Chart.PR CMPRCA

Founder of PRFest Director of Aura PR







Consider blind recruitment Recruitment process open to all Create leadership opportunities Actively recruit from a wider pool Consciously look for diversity Create role models Review supply chain and partners Actively discuss and encourage Have empathy Actively listen

Put forward for speaker and industry opportunities Include in wider business discussions Consult Actively promote members of staff and their talents and wins Educate Consider shared resources with other small agencies e.g. interns Mentor

Inclusive company culture Include diverse voices in key discussions Blind feedback Industry-wide collaborative initiatives

Consider how you're excluding minority communities and reverse Consult regularly Actively invite diverse voices to the table

Ensure teams are steeped in values Share best practice internally and externally Recognise value of diversity and inclusion and champion different experiences Ensure it's part of organisational values and all decisions to be tested to see if they uphold the values

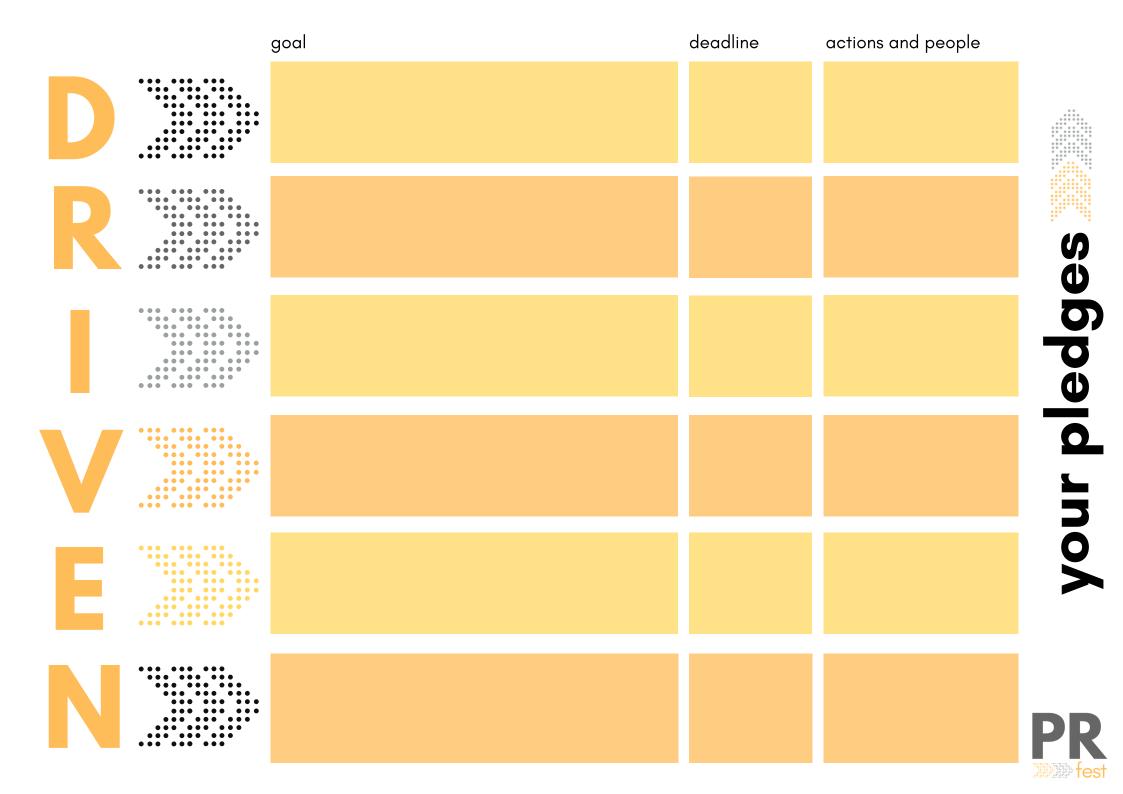
Scrutinise legislation and ensure it's accessible for all Communicate workplace equality issues to all Ensure it's on the agenda at each leadership meeting Write your pledges and report on them annually

HR function or D&I network/group for accountability internally Integrate wider stakeholders into the conversation Be accountable

Actively build a diverse network/community Feed into industry networks and groups Look outwith the PR industry for good examples Support initiatives through sponsorship or resource allocation

Be transparent Share learning and experiences Amplify voices: platforms, positions of influence, speaking opportunities





what now?

leaders, you need to...

Share – write your pledges, share them publicly – share with the team, clients and other stakeholders, telling them *why* – this is essential

Add - add it to your website so your stakeholders can hold you to account

Learn – need to learn something new in order to implement? Add to your CPD. Share your learnings, too!

Report – report annually on your pledges and what impact this has had. Share it far and wide!

Inspire - inspire others to follow your example



Thank you. This journey isn't meant to be easy. It's not meant to be quick. It's meant to be an experience which will help change not only the industry, but to help change society.

PRFest is an event designed, created and run by

